

# General Terms of Membership



1. All communication should be made to:

**GEM Motoring Assist, Station Road, Forest Row, East Sussex RH18 5EN**

2. You must notify us of any change in your address immediately.
3. GEM Motoring Assist reserves the right to refuse membership if you have been disqualified from driving during the past five years.
4. You must notify the Chief Executive immediately if you are disqualified from driving for any reason. GEM Motoring Assist reserves the right to cancel your membership if you are disqualified from driving.
5. You may cancel this membership without giving a reason, by contacting us within the first 14 days of membership. This is known as the withdrawal period. If you cancel your membership within the 14-day withdrawal period, you will be entitled to a full refund of the amount paid. If you cancel your membership after the 14-day withdrawal period you will not be entitled to a refund or credit. Contact us by the following methods:

Write to: GEM Motoring Assist, Station Road, Forest Row, East Sussex RH18 5EN  
Phone: 01342 825676 Email: [cancellations@motoringassist.com](mailto:cancellations@motoringassist.com)

6. You may upgrade your membership during the membership year. A new annual membership will be issued and you must pay the additional fees.
7. All named members under each membership must reside at the same address.
8. A period of 4 months must elapse between a member leaving GEM Motoring Assist and re-joining to benefit from any special offer or promotion. Any application received within this 4 month period will be treated as a renewal and priced accordingly.
9. If you do not pay your membership fee in full, we will cancel your membership.
10. When you renew your GEM Motoring Assist membership the terms of membership that are current at that time will apply.

Station Road, Forest Row  
East Sussex, RH18 5EN  
T: 01342 825676 F: 01342 824847  
E: [info@motoringassist.com](mailto:info@motoringassist.com)

**[www.motoringassist.com](http://www.motoringassist.com)**

GEM Motoring Assist is a trading name of The Guild of Experienced Motorists, a road safety organisation founded in 1932, which is authorised and regulated by the Financial Services Authority