

General Terms of Club Membership

1. GEM Motoring Assist is in Association (club) governed by membership rules which are available on request.
2. Membership benefits and services, including GEM breakdown cover, are only available to members whose annual Club Membership subscription is fully paid.
3. GEM Motoring Assist reserves the right to refuse membership if the applicant has been disqualified from driving during the previous five years.
4. You may cancel Club Membership at any time. If cancelled within the first 14 days after the membership start date and you have not used our service, you will be entitled to a full refund. If cancelled after this date, there will be no refund or credit.
5. All named members under each membership must reside at the same address.
6. Annual Club Membership fees must be paid on or before the date of renewal otherwise membership, Membership benefits and services, including breakdown cover, will be automatically cancelled.
7. The terms of membership that apply are those that are current at the time of renewal.
8. Members must notify any change of address immediately.
9. Personal data is held in accordance with the Data Protection Act 2018. You can find our Privacy Policy at www.motoringassist.com/privacy-policy
10. Any questions or complaints in relation to membership should be sent to:
GEM Motoring Assist, Station Road, Forest Row, East Sussex RH18 5EN or
via email to: memberservices@motoringassist.com